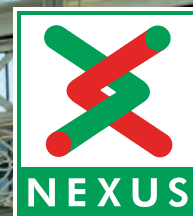


# We have ambitious plans for 2025



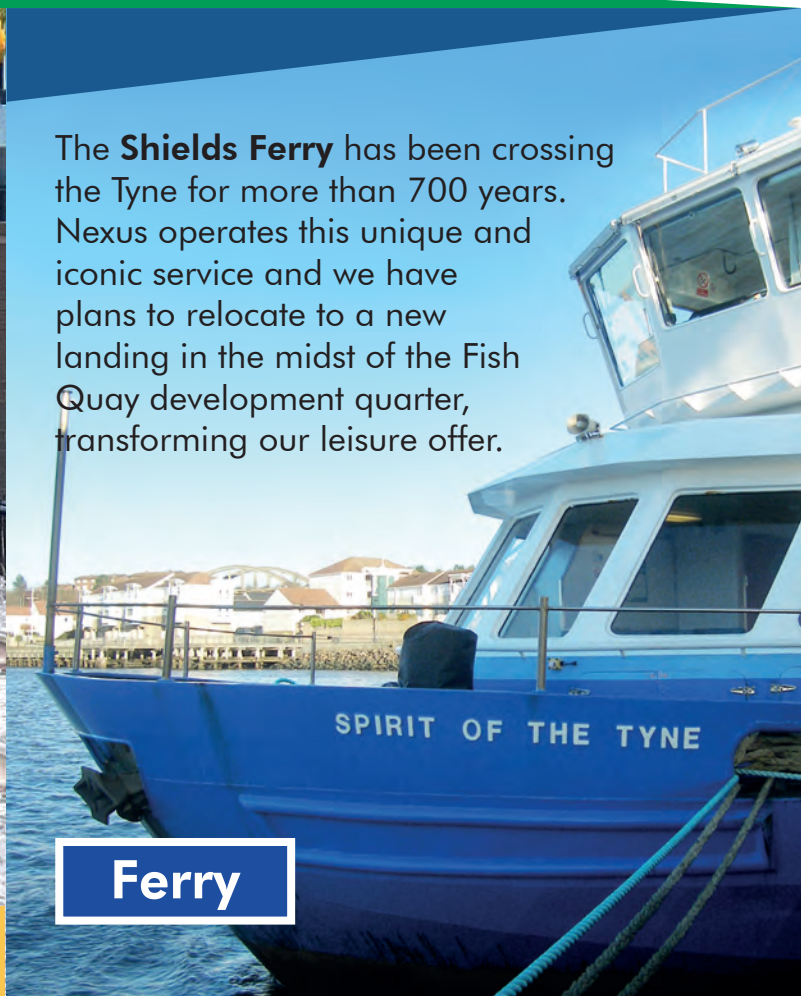
## Will you help make it happen?

Metro and the wider public transport network is the life blood of North East England. Nexus and the people who work for us are the heart of that network, keeping millions of customers on the move.



**Metro**

**Metro** is part of everyday life, celebrating its 40th anniversary this year but forging ahead, with Nexus investing £500m in a bespoke new train fleet, track upgrades to increase frequency on one of Britain's busiest rail systems, and new phone-based payment and information choices.



The **Shields Ferry** has been crossing the Tyne for more than 700 years. Nexus operates this unique and iconic service and we have plans to relocate to a new landing in the midst of the Fish Quay development quarter, transforming our leisure offer.

**Ferry**

Local people make more than 100 million bus journeys every year and Nexus keeps them on the move – managing busy city centre interchanges, providing real time digital and printed information and procuring some routes. We'll be working with commercial operators in new partnerships to sustain and **grow** this network.



## Buses

Our **people** are the key to our success. Our c. 1,000 employees span careers from engineering to customer service and professional support, train crew and merchant sailors, IT, corporate finance and planning teams. It is crucial our people reflect the communities they serve and are proud to be part of Nexus.



## People

We have made **learning** and cultural change priorities as we meet the challenges ahead. Our £9m Learning Centre opened this year – it is a focal point for training and skills in our highly technical and safety-critical business. But it is also a symbol of our commitment, to everyone who works for Nexus, to develop them throughout their careers and create the best opportunities, so they can be the best.



## Learning