**Person Specification**

**Job title: Apprentice Hospitality Team Member**

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| **Criteria Type** | **Essential Criteria Only** | **Method of Assessment** |
| **Qualifications**  | Level 1 Functional Skills in Maths/English or GCSE Grade 2 / Grade E in Maths and English. | Application Form / Interview |
| **Experience** | Desire to develop a career in a customer-focused catering environment | Application Form / Interview |
| **Skills, Knowledge, Ability**  | 1. Ability to anticipate customer demands and deliver a high level of customer service
2. Ability to communicate in a clear and concise manner with staff and customers
3. Ability to develop skills in relation to the production of food and beverages
4. Ability to work to detailed instructions in the preparation and presentation of food and drink products
5. Ability to understand health and safety and food safety expectations and the implications for service delivery
 | Application Form / Interview |
| **Work Related Circumstances/Values of the Council** | Commitment to Equal OpportunitiesCompliance with health and safety rules, regulations and legislationAbility to meet the travel requirements of the roleFlexibility to work additional hours, weekends and evenings as required | Short Online Assessment / Application Form |