Newcastle City Council



Job Description

Post Title:Admissions and Information OfficerEvaluation:AA4559Grade: N5Responsible to:Admissions and Information Team Leader

Responsible for: N/A

- **Job Purpose:** To support the LA to meet its statutory responsibilities in relation to school admissions and to enable children and young people to access a suitable education for their age and needs. To maintain positive working relationships with a broad range of internal and external stakeholders and specifically education professionals both in and out of the authority including schools.
- Main Duties: The following is typical of the duties the postholder will be expected to perform. It is not necessarily exhaustive and other duties of a similar nature and level may be required from time to time.
- 1. To clearly explain complex education related information to a range of professionals and families, particularly around legal requirements to attend school, and provide advice, guidance and interpretation of internal and external policies.
- 2. To liaise with, support and challenge admissions officers and management teams in schools regarding the provision of child specific information to inform the statutory processes around school admissions.
- 3. To maintain robust data including inputting family specific information and recording systems.
- 4. To produce and present updated information in appropriate formats for use by specialists and senior managers within the service.
- 5. Attend drop-in sessions in community and voluntary sector locations, to provide advice and guidance to families.
- 6. To be the main point of contact for the cases within the cohort.
- 7. To support the development of printed and online information for schools, parents/carers, children and young people to explain parent and children's rights and promote the importance of education and good attendance.
- 8. To appropriately escalate issues of safeguarding practice around children missing education.
- 9. To promote and implement the Council's Equality policy in all aspects of employment and service delivery.