Gosforth Central Middle School Administrative Assistant, 37 hours per week

CRITERIA	ESSENTIAL	DESIRABLE	METHOD OF ASSESSMENT
APPLICATION	 Completed application and safe recruitment forms Well-structured letter explaining your suitability for the post (maximum of 250 words) References to be taken up after successful shortlisting 		Application FormReferences
QUALIFICATIONS	 5 GCSEs including Maths and English (Grade A-C) or equivalent NVQ level 3 in Administration 	Relevant current First Aid qualificationsSchool administration qualification	Application formInterview
EXPERIENCE	 Experience working in a busy office Experience in providing a high level of customer service 	 Experience of working in a school or educational environment 	Application formReferences
SKILLS, KNOWLEDGE and APTITUDE	 Good ICT skills including a working knowledge of Microsoft Office packages including: Word and Excel Experience of working with school MIS systems Competent in carrying out general office tasks including reception duties Ability to prioritise a varied workload Ability to work under pressure Excellent time management and organisational skills Good team player Demonstrate an awareness of safeguarding issues 	 Experience of using specific systems including Arbor and ParentPay Experience of use of Wix.com to update websites 	 Application form Interview tests References Interview
PERSONAL ATTRIBUTES	 Personable, honest, reliable and trustworthy Adaptable and flexible Ability to work on own initiative Ability to work effectively as an individual and as a team member Ability to communicate effectively with all stakeholders (including staff, parents, pupils, and visitors) Pro-active approach to work Discretion and confidentiality Good sense of humour, patience and understanding 		InterviewInterview TestsReferences