

## Person Specification Outreach Officer

### Part A

The following criteria (experience, skills and qualifications) will be used to short-list at the application stage:

#### Essential

- Minimum of three years' experience of working with children in care and children on child protection plans or other related experience
- Knowledge and understanding of The Children Act 1989 and 2004
- Excellent recording and report writing skills using electronic data information systems
- Able to engage and work directly with children, young people and families, creating rapport and building trusting relationships.
- Awareness of mental health issues facing children and young people and their parents including the impact of trauma.
- Able to work alongside parents to implement positive behavioural support and change plans with their children in the family home and community.
- Able to work with families in a solution focused way using the signs of safety approach, whole family intervention or other appropriate interventions and programmes as required.
- A willingness to continue to develop skills and knowledge through training and practice development opportunities.
- Ability to maintain monetary records and act and promote responsibility for value for money
- Able to work within a supportive team environment to achieve service objectives, and to also use your initiative and work autonomously.
- Excellent interpersonal skills with the ability to deal effectively with difficult and abusive behaviour
- Able to liaise effectively with other agencies and professionals
- Able to demonstrate planning, organising and monitoring skills
- Strong negotiating skills
- An awareness of confidentiality and its implications

#### Desirable

- NVQ Level 3 in Child Care, or demonstrate the ability and motivation to work towards gaining this qualification
- Other related training in relevant fields, for example, Psychology, Sociology, etc.
- Experience of multi-agency working
- Full driving licence and/or access to personal transport

### Part B

The following criteria will be further explored at the interview stage (as well as further exploring the above criteria is met):

- Ability to build a rapport with young people and families to support lasting change.
- Knowledge and understanding of difficulties faced by families under stress and how this impacts children and young people.
- Awareness of issues that affect the way children and young people behave (e.g. substance misuse, sexual exploitation, trauma).
- Ability to deliver a balanced response in challenging situations using your experience and knowledge of child abuse and child protection issues.
- Commitment to providing a quality service to all service users and customers
- Committed to Equal Opportunities and anti-discrimination practice in employment and

service delivery

**Additional Requirements**

- Enhanced DBS Disclosure Certificate
- Suitability to work with client group
- Flexible approach to work, location, duties and hours – able to follow a work rota, including weekend working
- Able to work safely or as part of a team.