Newcastle City Council Person Specification



Youth Justice Family Support Worker

Part A

The following criteria (experience, skills and qualifications) will be used to short-list at the application stage:

Essential

- Experience of working with children, young people, carers and families
- Knowledge of child development.
- Knowledge of safeguarding and risk management
- Knowledge of a range of intervention methods and models of practice
- Excellent recording and report writing skills using electronic data information systems, with the ability to produce quality information for a range of purposes
- Able to create a rapport and build relationships with parents/carers, children, and young people
- Able to manage conflict and work in challenging environments
- Able to contribute to, and work within, a supportive team environment
- Able to work in partnership and to support intervention plans
- Able to liaise effectively and work constructively with colleagues, other agencies and professionals

Desirable

- Relevant groupwork or counselling qualification
- Experience of multiagency working including Youth Justice Settings
- Knowledge of relevant Youth Justice and Child Legislation and Procedures
- Full driving licence and access to personal transport

Part B

The following criteria will be further explored at the interview stage (as well as further exploring the above criteria is met):

- Level of experience, including experience of working with children and families,
 vulnerable client groups and/or other experience relevant to the role
- Ability to assimilate, evaluate and prioritise information, including relevant data management skills
- Knowledge of relevant legislation and statutory guidance
- Reliable and self-reliant, but will seek guidance appropriately
- Willingness to undertake further training as required, with a positive approach to selfdevelopment
- Organisational skills and the ability to work to tight timescales
- Evidence of good written and verbal communication skills
- Committed to Equal Opportunities and anti-discrimination practice in employment and

service delivery

Additional Requirements

- Enhanced DBS Disclosure Certificate
- Suitability to work with client group
- Flexible approach to work, location, duties and hours