## Person Specification - Senior Support Worker (Children's Homes)

## Essential Criteria

Criteria	Details
Education/Qualifications	
	<ul> <li>Level 3 Diploma Children and Young People – Residential pathway or equivalent and/or ability to achieve qualification</li> <li>English and Math Functional Skills at level 2 or equivalent or ability to achieve qualification</li> </ul>
Knowledge	
	<ul> <li>Knowledge and understanding of Children's Home Regulations 2015 and Ofsted standards or ability to acquire it</li> <li>Basic IT skills</li> <li>Knowledge and understanding of health and safety at work and the ability to carry our appropriate health and safety checks i.e. legionella testing, fire alarm tests.</li> <li>Able to write legibly and clearly so that paperwork and other records are kept appropriately</li> <li>Understanding of the importance of choice, control, rights and empowerment of children and young people.</li> <li>Understands and is able to implement requirements of a range of policies including Safeguarding policy</li> <li>Understands and is able to implement requirements of Company's policy's and procedures</li> </ul>
Experience	<ul> <li>A minimum of 2 years' experience working in a direct support capacity with children and young people</li> <li>Experience of providing high standards of customer care</li> <li>Experience of working as part of a team or of working on their own</li> </ul>
Key Skills and Work Related Circumstances	<ul> <li>The ability to assess, coordinate and provide personal or practical interventions to a range of children and young people</li> <li>The ability to develop, contribute and work within an agreed care and support plan support customers</li> <li>Ability to provide personal care and support to meet a range of social and health needs including challenging behaviour.</li> <li>An ability to carry out intimate tasks without supervision</li> <li>Able to form and maintain effective working relationships with individuals being supported, their families colleagues and partner organisations</li> <li>Ability to liaise with people at all levels including senior management and multi-disciplinary team professionals.</li> <li>Ability to produce written reports, update care plans.</li> </ul>

<ul> <li>The ability to mentor or support colleagues or apprentices</li> <li>Effective written and verbal communication.</li> <li>Ability to work flexibly and use own initiative.</li> </ul>
<ul> <li>Able to work efficiently, effectively and professionally in a team and on their own</li> <li>Ability to deputise in absence of line manager</li> </ul>
<ul> <li>Commitment to Equality and Valuing Diversity principles</li> <li>Able to work flexibly to meet the needs of individuals, the service and organisation.</li> </ul>