

Part A

The following criteria (experience, skills and qualifications) will be used to short-list at the application stage:

Essential

- Recent relevant experience in a domestic or similar role
- Ability to listen to and follow instructions
- Ability to complete records according to set procedures
- Ability to communicate information to service users as required
- Awareness of health and safety requirements and experience of carrying out health and safety checks
- Ability to assess any immediate risks to self or others and seek support as appropriate
- Ability to take action to deal with emergencies
- Ability to recognise when vulnerable service users are at risk and report concerns to senior staff
- Ability to move and handle objects according to set procedures (training will be provided)
- Ability to promote a positive customer experience
- Ability to preserve the dignity of service users at all times
- Ability to treat everyone equally and in ways that respects diversity and difference
- Committed to personal development
- An understanding of COSHH
- Awareness of Infection prevention control measures

Part B

The following criteria will be further explored at the interview stage:

- Excellent verbal communication skills
- Willing and able to work as part of a team
- Awareness of and commitment to equality and diversity

Additional Requirements

Occupational health clearance

Ability to work shifts and unsociable hours

Ability to work across locations to meet service needs

Must undertake moving and handling training

Must be willing to work towards appropriate qualifications as required

DBS Clearance – Regulated Activity Adults