



South Tyneside Council

BUSINESS AND RESOURCES

PERSON SPECIFICATION

POST TITLE: Cleaner

GRADE: South Tyneside Living Wage

	ESSENTIAL	DESIRABLE	METHOD OF ASSESSMENT
Educational Attainment		<ul style="list-style-type: none"> NVQ Building Cleaning A current First Aid at Work Qualification 	<ul style="list-style-type: none"> Application form Certificates
Work Experience	<ul style="list-style-type: none"> Cleaning experience 	<ul style="list-style-type: none"> Previous experience of working in leisure or hospitality environment 	<ul style="list-style-type: none"> Application form Interview References Work Based Scenario
Knowledge/ Skills/ Aptitudes	<ul style="list-style-type: none"> Understanding of COSHH Regulations Appreciation of Health and Safety matters Able to communicate effectively with colleagues and members of the public 	<ul style="list-style-type: none"> Knowledge of cleaning systems, machinery Understanding of cleaning techniques Safeguarding training 	<ul style="list-style-type: none"> Interview References Work Based Scenario
Disposition	<ul style="list-style-type: none"> Able to work as part of a team A commitment to customer service, and responsiveness to the needs of stakeholders Affable nature, flexible, amiable personality, dependable, able to work under pressure Able to work unsupervised Able to adapt to changing service demands Considerate and diplomatic Committed to the principles of equality and diversity 		<ul style="list-style-type: none"> Interview References
Circumstances	<ul style="list-style-type: none"> Able to work unsociable hours if required Prepared to work from various service locations 		<ul style="list-style-type: none"> Interview