

Person Specification - Support Worker (Level 2)

Essential Criteria

Criteria	Details
Education/Qualifications	<ul style="list-style-type: none"> • Level 2 QCF Health or equivalent or ability to achieve qualification • English and Math Functional Skills at level 1/or equivalent or ability to achieve qualification • Completion of a Care Certificate • The ability to learn the skills and knowledge to deliver high standards of care and support to customers
Knowledge	<ul style="list-style-type: none"> • Basic IT skills • Knowledge and understanding of health and safety at work • Able to write legibly and clearly so that paperwork and other records are kept appropriately • Understanding of the importance of choice, control, rights and empowerment • Demonstrates an understanding of Safeguarding policy and approach
Experience	<ul style="list-style-type: none"> • Experience of providing high standards of customer care • Experience of working as part of a team • One year's experience of working in Sunderland Care and Support as a Support Worker
Key Skills and Work Related Circumstances	<ul style="list-style-type: none"> • The ability to work within the agreed care and support plan and within the company's policies and procedures to support customers • Ability to provide personal care and support to meet a range of social and health needs including challenging behaviour. • The ability to provide 'person-centred' care and support to a high quality • An ability to carry out intimate tasks without supervision • Able to form and maintain effective working relationships with individuals being supported, their families colleagues and partner organisations • Good verbal and written communication skills • Able to work efficiently, effectively and professionally in a team and on their own • Able to promote the independence of people and to keep people safe • Commitment to Equality & Valuing Diversity principles • Able to work flexibly to meet the needs of individuals, the service and organisation.