

Administrator - Student Reception

JOB DESCRIPTION

RESPONSIBLE TO: Senior Administrator

GRADE: N04 (SCP 5-8)

HOURS OF WORK: Full-time - 37hrs (Mon. to Thurs. 8am-4pm Fri. 8am-3.30pm, 1/2 hr lunch)

Term time only + 11 days on-call

MAIN DUTIES: The following is typical of the duties the post holder will be expected to perform. It is not necessarily exhaustive and other duties of a similar nature and level may be required from time to time.

- 1. Student Reception Duties: signing students in and out of school, phone calls to parents/home, collection of work, timetables, lost property and all general student enquiries.
- 2. Attendance daily first response calls to chase up student absence. Accurate recording of punctuality and attendance in registers.
- 3. Receiving and dealing appropriately with any incoming and outgoing emails.
- 4. Administration of medication to students.
- 5. Co-ordination/triage of pupil/staff first aid/welfare, including looking after unwell pupils and liaising with parents/staff. The successful candidate will complete the necessary first aid training for this role.
- 6. Managing the smooth operation of the medical room, to include the management of appropriate stock.
- 7. Maintaining an up to date knowledge of health and safety guidance applicable to a secondary Academy referring to the Finance Director when changes are required.
- 8. Updating the school Management Information System as required.
- 9. Collecting payment for students' trips and activities in line with finance procedures.
- 10. Answering and making telephone calls as appropriate.
- 11. Taking messages for teaching staff.
- 12. Taking uniform orders/exchanges and enquiries.
- 13. Assisting in maintaining a healthy, safe and secure environment and acting in accordance with the school's policies and procedures.
- 14. Supporting the work of the main school office as and when required.
- 15. Maintaining good practice in relation to the provision of an efficient and effective service within the student reception area, main school office and other administration areas.
- 16. Carrying out any other duties, as directed by the Senior Administrator, commensurate with the level of responsibility of the post.
- 17. Attending and participating in meetings when required.
- 18. Complying with all school policies and procedures relating to child protection, health and safety, security, confidentiality and data protection and reporting all concerns to the appropriate person.
- 19. Participating in training and other continuing professional development as require