



Volunteer Role Descriptions



Do you want to be part of the action and have some fun? We would like to invite you to join the Great North CityGames and Great Tees Run Volunteer team. Volunteering is a great way to give back to the community, meet people with similar interests and have some fun. So get involved on Saturday 7 September 2019 and help our runners have a great day and reach the finish line.

As a Volunteer you will be working with event staff, charities, community and sporting groups, students and other individual volunteers. There are a wide range of roles available on event day and you can choose your preferred from the list below:

VOLUNTEER ROLE DESCRIPTIONS

Event Volunteer Crew

Support the event logistics to ensure everything runs smoothly; from ensuring winners arrive at the podium on time, to ensuring the thousands of spectators know where to go to see the action

- Result Runners**
Assist the Finish Team with spotting and tagging first, second and third runners in all events and escorting them to the event presentation location
- Visitor Experience**
Located on Riverside to help with event queries and directing crowds to the high street to view the CityGames.
Alternatively located on the High Street to help with event enquiries and advise on the event timetable and location of events.
- Fanzone**
Managing the entry to the Fanzone, to ensure only those with wristbands are permitted entry.
Assisting those in the Fanzone with event queries.
- Chaperons**
Ensuring the safe transfer of activity groups on course to the High Street to witness the CityGames.

- Shift Time**
Various within 9:00am – 4:00pm
- Additional skills**
Outgoing, proactive, physically fit, flexible approach

Please note the role may require some lifting
This role will involve standing/walking for long periods of time

Start & Finish Team

Great role for Groups!

Role

As part of the start team you will be split across the different start zones. Your role will be to assist participants and ensure that they assemble in the correct colour zone. You will also assist with ensuring safe movement to start line.

Be the first to greet the runners when they cross the finish line. Reward the runners by giving them their hard-earned medal, t-shirt and goodies. Duties include unwrapping boxing, organising into correct sizes, keeping the area safe (clean and tidy) and ensure participants keep moving.

You may be asked to assist the Finish Manager with spotting and tagging first, second and third runners in all events and ensuring they know where to report to for the event presentations.

Shift Time

8:00am – 2:00pm

Additional skills

Outgoing, proactive, flexible approach

Please note the role may require some lifting

This role will involve standing for long periods of time

Course Marshal

Role

Inspire, cheer and motivate participants at marshalling points across the course

You will provide directional assistance and encouragement to participants. Marshals will also need to ensure their immediate area is clean and free of obstacles, as well as being able to advise public that roads/paths are closed for the event.

This role will involve standing for long periods of time is required

Shift Time

8:30am – 2:00pm

Location

The Course Marshals are located around the 10k, 4k and 2k courses. You may be asked to cover one course and then relocate for the next event.

Additional skills

Outgoing, proactive, physically fit

On Course Water Station

Role

This key role is not just about providing hydration support — but moral support and excitement! Duties include setting up the station, filling and stacking tables with water bottles, restocking throughout the course of the event, handing beverages to runners as they come by, and finally cleaning up the area when the last runner passes.

This role will involve standing for long periods of time is required

Shift Time

10:45am – 1:00pm

Location

The water station is located on course (approx. 4km

Additional skills

Outgoing, proactive, flexible approach

Please note the role may require some lifting

VOLUNTEER GUIDELINES

We would like our volunteers to:

- Have a friendly & polite attitude
- Be mature, honest and reliable
- Be enthusiastic, reliable and committed
- Have Big smiles!
- Get to and from the event for the required times
- Be at least 18 years old by 7 September 2019, to be able to volunteer as an individual.
- Have a willingness to work within a team environment and take direction from other volunteers, team leaders and supervisors.
- Work under own initiative, when applicable
- Treat athletes, guests, participants, other volunteers with the utmost courtesy and respect
- Dress appropriately for the conditions; The events will take place regardless of the weather. Please check the weather and dress accordingly, as you will be predominantly based outside. We recommend dressing in layers as the weather. We will provide volunteer long-sleeve t-shirts and where required, hi-viz tops. Don't forgot comfortable footwear.
- Be prepared to answer many types of questions. Familiarise yourself with the race prior to the event. You will get a full briefing on your specific role upon arrival.
- Be committed. Once you sign up, we depend on your commitment to be a part of the event. Your prompt arrival and completion of your shift are vital to the success of the event.
- Be Flexible; Depending on race needs, volunteer assignments may be reallocated.

For any additional information or enquiries please contact Claire Wase on Claire.wase@stockton.gov.uk or 01642 526718